

MH DRIVING SCHOOL

Terms & Conditions

Date: _____

Pupils Name: _____

Address: _____

Post Code: _____ Contact Number: _____

All block booking payments are non refundable. In exceptional circumstances and the instructor discretion any refunds that are to be made should be directly with the instructor.

If your instructor does not hear from you for more than three weeks and you do not respond to any of their messages, your place and pre – paid lessons will be lost. Please take your driving course seriously.

If pre – paid deals are not completed before you pass the practical test with us, any unused training time will be recalculated at the normal lesson rate and the remainder refunded accordingly. **If a gap of longer than three weeks goes by and we have not heard from you then all pre – paid deals will be lost. Please keep in touch with your instructor.**

Lessons cancelled at short notice or missed for whatever reason (48hrs before lesson start time) will require payment in full. It is your responsibility to check times and dates of lessons.

Practical test

I reserve the right to withhold the use of the driving school car for practical test, if in my opinion the chances of passing the test are unrealistic.

Practical Test – Cancellation

In the event of the driving school car being unavailable on the day of the practical test for reason of illness on the instructor's part, or for reasons of mechanical failure, we will try our best to allocate another instructor. If this is not possible we will refund test fees incurred by you in full unless plenty of notice has been given for you to change your test date.

In the event of the practical test being cancelled by the Driving and Vehicle Standard Agency, it is normal practice for the test fee to be refunded by them. However, lessons booked on the day will be subject to the 48 hours' late notice cancellation and will require payment. (Some of these fees can normally be claimed back from the D.V.S.A).

Under the influence of drug, drink or medication – If your driving instructor feels that you are unfit to drive the car, for any reason, then the lesson will be cancelled at full cost to yourself.

Complaints Procedures

In the event of a complaint all efforts must be made to resolve the problem directly with the instructor. If a suitable solution is not reached then the complaint should be put in writing to the email: info@mhdrivingschool.co.uk

Instructors name: Contact details:

Driving licence seen by instructor Driving licence Number: _____

Eyesight check completed before lessons start

- 1. I accept & understand the term & condition above:
- 2. I have discussed my provisional/driving licence with my instructor and I have declared that I hold a clean licence

Name.....SignatureDate.....

A) I have discussed my provisional/driving licence with my instructor and I have declared that I have problem with my

licence

B) Instructors has requested a licence code from pupil

Please give details: _____

Please enter code and finding here:

* Your lesson will be cancelled, and your fee will be lost if you turn up for a lesson under the influence of alcohol, drugs, medication, or any substance that leaves you unfit to drive.

***In accordance with the GDPR we would like to inform you that we will hold personal information relevant to your driving course for 1 year after you have completed your driving course. If you would like your information deleting before this date please contact MH Driving School direct on 07467171717 or email us: info@mhdrivingschool.co.uk**

***All driving courses and lessons are due for payment on or before the lesson start date. Any payments outstanding beyond this period will be referred to debt collection agency and will be subject to a surcharge to cover the collection costs incurred. This surcharge together with all other charges and legal fees incurred will be the responsibility of the customer and will be legally enforceable.**

MH Driving School West Yorkshire

www.mhdrivingschool.co.uk

info@mhdrivingschool.co.uk

07467171717

01274900177